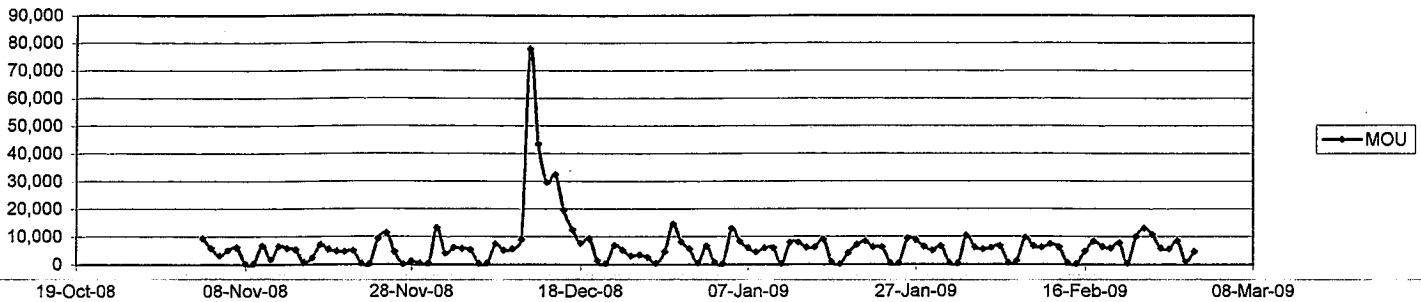


Attachment - Question #9 - Call Volume



SWITCH	BOS	▼		DAYS	120	BOS-2532					
GROUP	2532					30 Day MOU					
TYPE	TG	▼				174,751					
#REF!											
Date	Status		Ckts	Ckts Req'd	Ckts OOS	MOU	Inc Calls	Out Calls	Ovfl Calls	Inc MOU	Out MOU
01-Mar-09	OK		115	80	0	4,793	171	6,327	4,039	280	4,513
28-Feb-09	LO		115	11	0	1,282	137	412	0	377	905
27-Feb-09	OK		115	28	0	8,610	773	1,783	0	1,545	7,065
26-Feb-09	OK		115	22	0	5,772	681	1,041	0	1,780	3,992
25-Feb-09	OK		115	24	0	6,010	663	1,070	0	1,527	4,483
24-Feb-09	OK		115	36	0	10,755	656	1,318	0	1,650	9,105
23-Feb-09	OK		115	38	0	13,260	1,080	2,680	0	2,007	11,253
22-Feb-09	OK		115	60	0	10,142	270	3,556	117	400	9,742
21-Feb-09	LO		115	7	0	737	85	170	0	292	445
20-Feb-09	OK		115	30	0	7,922	825	1,231	0	2,045	5,877
19-Feb-09	OK		115	22	0	6,112	762	1,183	0	1,620	4,492
18-Feb-09	OK		115	26	0	6,577	568	1,117	0	1,673	4,903
17-Feb-09	OK		115	28	0	8,512	753	1,332	0	2,245	6,267
16-Feb-09	OK		115	19	0	5,000	697	920	0	1,555	3,445
15-Feb-09	LO		115	5	0	503	65	163	0	180	323
14-Feb-09	LO		115	8	0	805	129	225	0	333	472
13-Feb-09	OK		115	23	0	6,342	740	1,048	0	2,013	4,328
12-Feb-09	OK		115	22	0	7,510	846	1,950	0	2,150	5,360
11-Feb-09	OK		115	21	0	6,365	704	1,159	0	1,743	4,622
10-Feb-09	OK		115	25	0	6,827	735	1,175	0	1,857	4,970
09-Feb-09	OK		115	33	0	9,755	889	1,384	0	2,247	7,508
08-Feb-09	LO		115	10	0	1,538	129	584	0	230	1,308
07-Feb-09	LO		115	7	0	792	108	208	0	320	472
06-Feb-09	OK		115	23	1	6,773	734	1,178	0	1,970	4,803
05-Feb-09	OK		115	23	0	6,198	675	1,025	0	2,508	3,690
04-Feb-09	OK		115	23	0	5,658	754	1,634	0	2,122	3,537
03-Feb-09	OK		115	22	0	6,368	754	1,290	0	1,878	4,490
02-Feb-09	OK		115	35	0	10,497	892	1,614	0	1,927	8,570
01-Feb-09	LO		115	7	0	588	69	201	0	168	420
31-Jan-09	LO		115	7	0	833	118	247	0	305	528
30-Jan-09	OK		115	23	0	6,708	793	1,190	0	1,905	4,803
29-Jan-09	OK		115	19	0	5,212	679	997	0	1,760	3,452
28-Jan-09	OK		115	23	0	6,540	691	1,184	0	1,838	4,702
27-Jan-09	OK		115	32	0	8,810	686	1,177	0	2,060	6,750
26-Jan-09	OK		115	29	0	9,465	772	1,371	0	1,895	7,570
25-Jan-09	LO		115	5	0	540	65	114	0	222	318
24-Jan-09	LO		115	6	0	665	83	184	0	255	410
23-Jan-09	OK		115	21	0	6,320	740	1,114	0	1,682	4,638
22-Jan-09	OK		115	25	0	6,342	687	1,098	0	1,555	4,787
21-Jan-09	OK		115	29	0	8,498	723	1,277	0	1,772	6,727
20-Jan-09	OK		115	29	0	7,282	598	1,223	0	1,680	5,602
19-Jan-09	OK		115	18	0	4,198	652	831	0	1,453	2,745
18-Jan-09	LO		115	4	0	303	36	81	0	122	182
17-Jan-09	LO		115	13	0	1,063	105	314	0	275	788
16-Jan-09	OK		115	27	0	9,130	747	2,016	0	2,195	6,935
15-Jan-09	OK		115	25	0	6,348	633	1,090	0	2,292	4,057
14-Jan-09	OK		115	23	0	6,240	592	1,020	0	2,020	4,220

27,000
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Attachment - Question #9 - Call Volume

SWITCH	BOS		DAYS	120	BOS-2532					
GROUP	2532				30 Day MOU					
TYPE	TG				174,751					
#REF!										
Date	Status	Ckts	Ckts Req'd	Ckts OOS	MOU	Inc Calls	Out Calls	Ovfl Calls	Inc MOU	Out MOU
13-Jan-09	OK	115	29	0	8,008	868	1,179	0	1,732	6,277
12-Jan-09	OK	115	30	0	8,090	758	1,288	0	1,813	6,277
11-Jan-09	LO	115	5	0	403	55	90	0	158	245
10-Jan-09	OK	115	44	0	6,117	205	3,426	0	323	5,793
09-Jan-09	OK	115	26	0	6,097	701	1,171	0	1,920	4,177
08-Jan-09	OK	115	18	0	4,633	670	906	0	1,452	3,182
07-Jan-09	OK	115	21	0	6,057	814	1,013	0	2,290	3,767
06-Jan-09	OK	115	37	0	8,485	862	1,688	0	2,233	6,252
05-Jan-09	OK	115	40	0	12,978	904	1,628	0	2,123	10,855
04-Jan-09	LO	115	8	0	505	51	170	0	147	358
03-Jan-09	LO	115	7	0	870	121	274	0	318	552
02-Jan-09	OK	115	27	0	6,832	825	1,116	0	1,723	5,108
01-Jan-09	LO	115	6	0	747	110	249	0	248	498
31-Dec-08	OK	115	22	0	5,755	630	1,057	0	1,502	4,253
30-Dec-08	OK	115	29	0	8,253	743	1,231	0	1,558	6,695
29-Dec-08	OK	115	52	0	14,763	905	1,954	0	1,810	12,953
28-Dec-08	OK	115	50	0	4,702	159	1,503	0	315	4,387
27-Dec-08	LO	115	6	0	608	80	162	0	230	378
26-Dec-08	OK	115	21	0	2,617	418	882	0	682	1,935
25-Dec-08	OK	115	18	0	3,532	258	1,208	0	275	3,257
24-Dec-08	LO	115	17	0	3,243	502	846	0	972	2,272
23-Dec-08	OK	115	18	0	5,265	889	1,046	0	1,847	3,418
22-Dec-08	OK	115	28	0	6,988	667	1,402	0	1,643	5,345
21-Dec-08	LO	115	5	0	518	76	154	0	205	313
20-Dec-08	LO	115	10	0	1,490	211	477	0	475	1,015
19-Dec-08	OK	115	41	0	9,408	904	1,743	0	1,902	7,507
18-Dec-08	OK	115	26	0	7,802	862	1,855	0	1,765	6,037
17-Dec-08	OK	115	37	0	12,678	836	2,919	0	1,660	11,018
16-Dec-08	OK	115	49	23	19,695	1,021	4,442	0	1,815	17,880
15-Dec-08	HI	115	83	23	32,587	1,133	7,561	388	2,230	30,357
14-Dec-08	HI	115	79	23	29,807	650	8,602	0	988	28,818
13-Dec-08	HI	115	81	24	43,515	1,266	14,381	0	1,567	41,948
12-Dec-08	HI	115	108	23	77,945	1,497	48,755	23,425	2,115	75,830
11-Dec-08	OK	115	35	23	9,102	1,026	2,189	0	2,452	6,650
10-Dec-08	OK	115	21	23	5,692	790	1,443	0	1,818	3,873
09-Dec-08	OK	115	19	23	5,245	690	983	0	1,597	3,648
08-Dec-08	OK	115	23	23	7,563	785	1,512	0	1,805	5,758
07-Dec-08	LO	115	7	23	658	95	226	0	195	463
06-Dec-08	LO	115	6	23	557	76	203	0	178	378
05-Dec-08	OK	115	20	23	5,400	703	1,035	0	1,667	3,733
04-Dec-08	OK	115	22	23	5,818	726	1,102	0	1,607	4,212
03-Dec-08	OK	115	24	23	6,257	824	1,159	0	1,710	4,547
02-Dec-08	OK	115	26	23	4,245	362	597	0	1,512	2,733
01-Dec-08	OK	115	39	23	13,282	994	1,732	0	2,177	11,105
30-Nov-08	LO	115	7	23	735	83	188	0	233	502
29-Nov-08	LO	115	6	23	637	92	168	0	255	382
28-Nov-08	LO	115	8	23	1,397	164	501	0	507	890
27-Nov-08	LO	115	4	23	175	22	56	0	55	120
26-Nov-08	OK	115	21	23	4,687	517	877	0	1,620	3,067
25-Nov-08	OK	115	33	23	11,517	1,164	3,517	0	1,885	9,632
24-Nov-08	OK	115	31	23	9,443	741	1,331	0	1,887	7,557
23-Nov-08	LO	115	5	23	375	52	98	0	132	243
22-Nov-08	LO	115	6	23	622	85	210	0	213	408
21-Nov-08	OK	115	19	23	5,025	646	984	0	1,495	3,530
20-Nov-08	OK	115	19	23	4,865	661	947	0	1,673	3,192
19-Nov-08	OK	115	18	23	4,968	608	1,057	0	1,570	3,398
18-Nov-08	OK	115	19	23	5,622	555	1,059	0	1,812	3,810
17-Nov-08	OK	115	27	23	7,288	698	1,152	0	2,082	5,207
16-Nov-08	LO	115	13	23	2,480	186	1,113	0	247	2,233
15-Nov-08	LO	115	8	23	918	87	326	0	230	688

117,000

Attachment - Question #9 - Call Volume

SWITCH	BOS	▼		DAYS	120	BOS-2532					
GROUP	2532					30 Day MOU					
TYPE	TG	▼				174,751					
#REF!											
Date	Status		Ckts	Ckts Regd	Ckts OOS	MOU	Inc Calls	Out Calls	Ovfl Calls	Inc MOU	Out MOU
14-Nov-08	OK		115	21	23	5,378	703	995	0	1,972	3,407
13-Nov-08	OK		115	24	23	5,923	756	1,050	0	1,898	4,025
12-Nov-08	OK		115	25	0	6,640	782	1,205	0	1,752	4,888
11-Nov-08	LO		115	11	0	1,988	153	1,037	0	402	1,587
10-Nov-08	OK		115	26	0	6,940	706	1,217	0	1,848	5,092
09-Nov-08	LO		115	4	0	445	77	111	0	183	262
08-Nov-08	LO		115	6	0	523	86	158	0	202	322
07-Nov-08	OK		115	24	1	6,152	791	1,141	0	2,253	3,898
06-Nov-08	OK		115	20	0	5,283	840	1,152	0	1,848	3,435
05-Nov-08	OK		115	19	0	3,367	474	790	0	1,072	2,295
04-Nov-08	OK		115	25	0	5,925	786	1,223	0	1,478	4,447
03-Nov-08	OK		115	36	0	9,485	953	1,585	0	2,245	7,240